Attachment to B72 04 21 July 2021

Non-Compliance Recall 21V-554 Safety Belt Model Year 2021 BMW / MINI Issue Date: 07/15/2021

Q1. Which BMW Group models in the US are potentially affected by this Non-Compliance Recall?

Certain Model Year 2021 BMW and MINI models in the US are potentially affected.

Q2. What is the specific issue?

The safety belt retractor (except for the driver's seat), may not have been produced to supplier specifications. As a result, it may not be possible to firmly secure ("lock") a Child Restraint System (CRS) ("child seat") in place using the Automatic Locking Retractor (ALR) function of the retractor. [In the paragraph below, the ALR system is described.] However, in a crash, the safety belt will still lock and firmly secure a child seat (or a passenger) via the Emergency Locking Retractor (ELR) function. Also, the LATCH system (lower anchors and top tether) is available in all potentially affected vehicles for use with a child seat, if the child seat has the corresponding LATCH system.

ALR Function Description

The Automatic Locking Retractor (ALR) function can be used to help secure a Child Restraint System (CRS) ("child seat"). To secure a child seat, the belt is pulled all the way out, weaved through the child seat, and latched into the safety belt buckle. As the belt is then let back into the retractor, a clicking noise is noticed which, when the belt is completely let back into the retractor, secures the child seat on the vehicle seat.

Q3. Why are other models / vehicles not included in this Non-Compliance Recall? Other models have a safety belt retractor that has been produced to specifications.

Q4. Can I continue to drive my vehicle?

Yes. However, when you are notified by BMW / MINI, please contact an authorized BMW center / MINI dealer and schedule an appointment to have this important Non-Compliance Recall performed as soon as possible. For the latest updates to this Non-Compliance Recall, please visit bmwusa.com/recall or minisua.com/recall. If you are not the only driver of this vehicle, please advise all other drivers of this important information.

Q5. Can I determine if this issue exists in my vehicle?

Q6. How did BMW Group become aware of the issue?

BMW Group became aware of the issue through its quality control procedures.

Q7. How will I be informed of this Non-Compliance Recall?

Owners of potentially affected vehicles will be notified via First Class mail, advising them of this Non-Compliance Recall, and requesting them to schedule an appointment with an authorized BMW center / MINI dealer to have the remedy performed. Owners can locate their nearest authorized BMW center at bmwusa.com/dealer, and MINI dealer at miniusa.com/dealer.

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To ensure BMW has your recent contact and vehicle information, owners should visit bmwusa.com/recall and click on "Manage recall notices and contact information". To ensure MINI has your most recent contact and vehicle information, owners should visit miniusa.com/ol.

Q8. How will my vehicle be remedied?

The safety belt retractor will be checked and, if necessary, replaced for <u>free</u> and should take about one hour.

Q9. Do I have to wait for my letter to have my vehicle serviced?

Yes. BMW Group is in the process of ensuring that the necessary tools, parts, and procedures are available prior to contacting you to schedule an appointment with your authorized BMW center / MIN dealer to have this important Non-Compliance Recall performed.