TIS Service Bulletin

This Service Information bulletin supersedes SI B65 13 13 **dated October 2014**.
MODEL

F01, F02 (7 Series)	F06 (6 Series Gran Coupe)	F07 (5 Series Gran Turismo)
F10H (ActiveHybrid 5)	F12 (6 Series Convertible)	F13 (6 Series Coupe)
F22 (2 Series Coupe)	F25 (X3)	F30 (3 Series Sedan)
F31 (3 Series Sports Wagon)	F32 (4 Series Coupe)	F33 (4 Series Convertible)
Produced from March 2014 to August 2014	With option 609 (Navigation System Professional, HU-H)	and

SITUATION

Intermittently the Central Information Display (CID) is blank and "NO SIGNAL" is displayed on the CID.

- Fault Code B7F8C3 "no response from CID (HW error: loss of CID communication)" is stored in the HU-H

Note: If Fault Code E1C440 "Headunit Reset" is also stored in the HU-H, this Service Information is not effective! Follow relevant test plan using ISTA diagnosis.

CAUSE

Software error in the HU-H

CORRECTION

Reprogram the HU-H control module

PROCEDURE

Do not replace parts!

1. Perform a vehicle test using the latest ISTA (Integrated Service Technical Application) diagnostic software.

   Always connect a BMW approved battery charger/power supply (SI B04 23 10).

2. Program the vehicle using ISTA/P 2.53.5/3.53.5 or later.

   F01/F02/F02H/F07 - New integration level: F001-14-07-505 or higher

F06/F10/F10H/F12/F13 - New integration level: F010-14-07-505 or higher

F22/F30/F30H/F31/F32/F33/F34 - New integration level: F020-14-07-505 or higher

F25/F15 - New integration level: F025-14-07-505 or higher

Note that ISTA/P will automatically reprogram and code all programmable control modules that do not have the latest software.

For information on programming and coding with ISTA/P, refer to CenterNet / Aftersales Portal / Service / Workshop Technology / Vehicle Programming.

WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks or the BMW Certified Pre-Owned Program.

Defect Code:	65 12 58 02 00	
Labor Operation:	**Labor Allowance:**	**Description:**
00 00 006	Refer to KSD2	Performing "vehicle test" (with vehicle diagnosis system – checking faults)
And:		
61 21 528	Refer to KSD2	Connect an approved battery charger/power supply (indicated in KSD2 as "Charging battery")
And:		
61 00 730	Refer to KSD2	Programming/encoding control unit(s)

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead.

Refer to KSD2 for the corresponding flat rate unit (FRU) allowance.

Vehicle Programming and Encoding

If a control module was working properly and it fails to program correctly or requires initialization, please claim this additional work with the applicable KSD2 labor operations under the defect code listed above.

The diagnosis and repair of vehicles "arriving" with failed control modules or stored faults which will cause them to fail during programming cannot be claimed under the defect code listed in this bulletin.

Other Repairs

If other eligible and covered work is performed "prior" to programming and coding the vehicle, claim this work with the applicable defect code and labor operations listed in KSD2.