ISTA: Important notes on the new version 4.36.2x

As part of the release of ISTA version 4.36.2x, please note the following information when programming the vehicle models U06/I20.

When programming vehicles with "ADCAML" (i.e. vehicles **without** optional equipment 5AU "Driving Assistant Professional") to I level 22-07, control unit validation may fail.

1. The following fault message appears in this case:

   Please click the image to enlarge it.

2. After you click the "Next" button, ISTA automatically creates a control unit validation file entitled "ValidationRequest_VIN_XXX.json.zip" and displays a window to save this file.
3. Please save the file and continue executing the measures plan.
4. Please check if the fault message "DTC 0x025D80 - ADCAML: Certificates (type 1) not ready" is stored in the fault memory of the vehicle.
   1. If the fault message is stored in the fault memory, please continue with step 5 and do not open a TSARA case.
   2. If the fault message is **not** stored in the fault memory, please open a TSARA case.
5. Please send the file "ValidationRequest_vin_xxx.json.zip" created in step 2 and saved in step 3 to the following email address: adcam-repair-ee332@bmwgroup.com.
   Please send only the file and do not rename it or add it to an archive ("zip") it.
   Please send only one file per email.
   The email should look like this:

   Please click the image to enlarge it.

6. You will immediately receive an automatic response that your email has been sent successfully. As soon as the validation process for the file has been completed in the back end, you will receive another email within approx. 30 minutes. Example of the second email:

   Please click the image to enlarge it.

7. After a successful response, please start a new ISTA session via email. Please do a complete vehicle encoding. It should now be possible to program vehicles with "ADCAML" without any problems.

If the problem still persists, please follow the steps below:

I didn't get an automatic response (see step 6):

Please check your email account. Your mailbox may be full or the firewall may be blocking the sending or receiving of the mail. Be sure to check your spam folder as well. Try sending the file from another mailbox.

I didn't get a successful response after 30 minutes (see step 6):

In rare cases, it may take up to two hours to send. If you have not received any feedback after this time, please open a support ticket.

I received a fault message via email (see step 5):

Please check whether the email was sent correctly:

- Only one file per email
- The file generated by ISTA was not renamed
- The file generated by ISTA was not "zipped" into an archive

If the problem persists, please open a support ticket.

I have received a successful response via email, but the vehicle programming is still not working (see step 6):

Please open a support ticket.