

DCSnet Claim Entry

The procedure to submit a BMW Tire Center Target Satisfaction Program claim requires your center to record specific “tire-related” information for each tire.

DCSnet contains integrated functionality to assist with this process.

Service
Claim Line Item Detail

Defect Code *
36 12 06 57 DT

Warranty Type *
2W Parts

Technician

Authorization Nbr

Part Install Date *
06/01/2012

Install Odometer *
40000

Part Distance
7966

Labor \$

Parts \$
358.00

Sublet \$
85.00

Requested \$
443.00

Items

Labor Code	Units	Part Number	Quantity	Causal	Sublet Code	Amount
		36 11 2 207 978	1	<input checked="" type="checkbox"/>	4 - Oil, Antifreeze & Towing	\$ 85.00
					3 - Sublet Repairs	\$
					2 - Freight for Part Returns	\$

Please itemize sublets in the Correction Comment

Special *
☒ None ☐ Field Authorization ☐ Self Authorization ☒ Tire Program

Comments

Complaint *	Correction
Client states there is a bad vibration coming front the left front at 45-50 mph.	Road force tested all wheels, found LF tire has excessive road force. Sublet \$85.00 = \$32.00 for shipping and \$50.00 for mount and balance.

Characters remaining: 175/255

Characters remaining: 115/255

Cause

Technician Notes

* Required

Defect code indicates Tire Program. Please provide Tire Program information.

< Back to List

< Back to Detail

Reset

Save

The Tire Program’s defect code vendor identifier “DT” in the 9th and 10th position will prompt DCSnet to allow you to start entering the tire-related information for each tire as shown below.

Based on the position of the tire on the vehicle (Left Front, Right Front, Left Rear, Right Rear), enter the following information:

- Brand
- Model
- Size
- Speed Rating
- BMW or MINI Replaced Part Number
- Tread depth (inches: three outside, center and inside)
- DOT number (Full)
- BMW or MINI New Part Number

Tire Program – Tire-Related Information Entry

Select the “Tire Program” radio button to open the tire-related information entry screen.

Service
Claim Line Item Detail

Defect Code * 36 12 06 57 DT Part Install Date * 06/01/2012 Labor \$
Warranty Type * 2W Parts Install Odometer * 40000 Parts \$ 358.00
Technician Part Distance 7966 Sublet \$ 85.00
Authorization Nbr Requested \$ 443.00

Items

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Cause Technician Notes

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< Back to List < Back to Detail Reset Save

Then select the applicable tire position on the vehicle and enter the tire-related information.

Service
Claim Line Item Detail

Defect Code * 36 12 06 57 DT Part Install Date * 06/01/2012 Labor \$
Warranty Type * 2W Parts Install Odometer * 40000 Parts \$ 358.00
Technician Part Distance 7966 Sublet \$ 85.00
Authorization Nbr Requested \$ 443.00

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Cause Technician Notes

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< Back to List < Back to Detail Reset Save

Tire Program Information:

Brand: Bridgestone
Model:
Size:
Speed Rating:
BMW Replaced Part Nbr:
Mfg Replaced Part Nbr:
Tread Depth (Inches):
Outside:
Center:
Inside:
DOT Nbr:
BMW New Part Nbr:
Tire Position:
LEFT FRONT
RIGHT FRONT
LEFT REAR
RIGHT REAR
SPARE