DCSnet Claim Entry

The procedure to submit a BMW Tire Center Target Satisfaction Program claim requires your center to record specific "tire-related" information for each tire.

DCSnet contains integrated functionality to assist with this process.

Service Claim Line Item Detail		?	
Defect Code * 36 12 06 57 DT Part Install Date * 06/01/2012 Warranty Type * 2W Parts Install Odometer * 40000 Technician Part Distance 7966 Authorization Nbr	Image: Second system Labor S Parts S 358.00 Sublet S 85.00 Requested S 443.00		
Items Labor Part Code Units Number 36 11 2 207 978	Sublet Quantity Causal Code 1 Image: Code Amount 2 Freight for Part Returns \$ Please itemize sublets in the Correction Comment		
Special * • None • Field Authorization • Self Authorization • Tire Program Complaint * Client states there is a bad vibration coming front the left front at 45-50 mph. Characters remaining: 175/255 Cause • * Required	Correction Road force tested all wheels, found LF tire has excessive road force. Sublet \$85.00 = \$32.00 for shipping and \$50.00 for mount and balance. Characters remaining: 115/255 Technician Notes		
Defect code indicates Tire Program. Please provide Tire Program information. < Back to List < Back to Detail	Reset Save		

The Tire Program's defect code vendor identifier "DT" in the 9th and 10th position will prompt DCSnet to allow you to start entering the tire-related information for each tire as shown below.

Based on the position of the tire on the vehicle (Left Front, Right Front, Left Rear, Right Rear), enter the following information:

- Brand
- Model
- Size
- Speed Rating
- BMW or MINI Replaced Part Number
- Tread depth (inches: three outside, center and inside)
- DOT number (Full)
- BMW or MINI New Part Number

Tire Program – Tire-Related Information Entry

Service Claim Line Iten	n Detail			[
Defect Code * <mark>36 12 06 57 DT</mark> Warranty Type * 2W Parts Technician Authorization Nbr	Part Install Date * 05/01/2012 Install Odometer * 40000 Part Distance 7966		Sublet S	58.00 85.00 443.00
Code Units N	Part Jumber 36 11 2 207 978	Quantity Causal	Code Ar	nount 85.00 omment
Special * 💿 None 💿 Field Authorization of Comments	Self Authorization O Tire Progra	m		
Complaint *		Correction		
Client states there is a bad vibration coming front the left front at 45-50 mph.		Road force tested all wheels, found LF tire has excessive road force. Sublet \$85.00 = \$32.00 for shipping and \$50.00 for mount and balance.		
Characters remaining: 175/255		Characters remaining: 115/255		
Cause	-	Technician Notes		
Required Defect code indicates Tire Program. Please provide Tire P	rogram information. Back to List Sack to Detail	Reset Save		

Select the "Tire Program" radio button to open the tire-related information entry screen.

Then select the applicable tire position on the vehicle and enter the tire-related information.

	Service Claim Line	e Item Detail			?
ltems	Defect Code * 36 12 06 57 DT Warranty Type * 2W Parts Technician Authorization Nbr	Part Install Date * 06/01/20)12 J1	Labor S Parts S Sublet S Requested S	358.00 85.00 443.00
Labor ^{Code}	Units	Part Number 36 11 2 207 978	Quantity Causal	Sublet Code 4 - Oil, Antifreeze & Towing 3 - Sublet Repairs 2 - Freight for Part Returns Please itemize sublets in the Corr	Amount \$ 85.00 \$ 5 s cection Comment
Special L E F R F R F R R R SP N T	None Pield Authori: Brand Bridge Model Size Speed Rating BMW Replaced Part Nbr	eation Seif Authorization Seif Authorization	terrant Tread Depth (Inches) Outsi Cent Insi DOT 1 BMW New Part 1	ter *	C C C C C C C C C C C C C C C C C C C
Commei Complaint '			Correction		
the le	states there is a bad v ft front at 45-50 mph. s remaining: 175/255	vibration coming front	excessive road	sted all wheels, found LF of d force. Sublet \$85.00 = 4 \$50.00 for mount and baland 115/255	\$32.00 for